# **BACKGROUND PAPER TO CABINET REPORT**

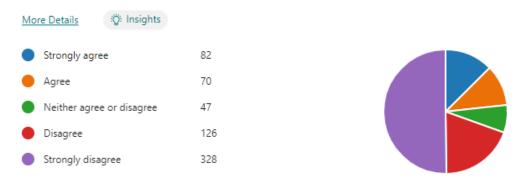
### APPENDIX A WITH FULL INDIVIDUAL RESPONSES

# Consultation on Penalty Charge Notice (PCN) Re-Banding in Hillingdon

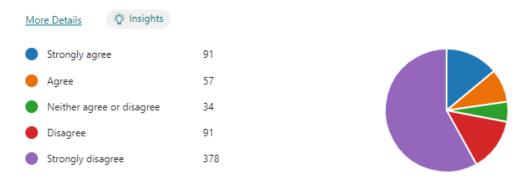
1. To what extent do you agree or disagree that further action from the Council is required to discourage illegal parking offences?



2. To what extent do you agree or disagree that increasing the amount of the Penalty Charge Notice (parking ticket) is an effective way of discouraging parking offences?



3. To what extent do you support the proposal to change Hillingdon's band for parking offences from Band B to Band A?



4. Are there any other comments you would like to make about the proposed increase to the cost of a Penalty Charge Notice in Hillingdon?

| ID | Name      | Responses   |
|----|-----------|---|
| 1  | anonymous | Why change other than to make more money? Its already a large fine for overstaying in a car park. £20 won't make a difference other than to the council coffers, so just say that   |
| 2  | anonymous | If you are getting an increase in issued notices, then you are already getting an increase in income. Use that increase to pay for more parking wardens and you might resolve the perceived problem in a fairer way.  |
| 3  | anonymous | I am happy with the change  |
| 4  | anonymous | This is just another cash cow . Targeting the motorist because they are an easy option to raise funds.  |
| 5  | anonymous | Plenty of vehicles around Uxbridge with no tax and insurance.   |
| 6  | anonymous | I don't believe this will discourage illegal parking. It would be good to know what percentage of these parking fines are actually paid during and after 14 days  |
| 7  | anonymous | stop hitting the motorists! issue LBH parking permits for LBH residents to park appropriately where possible in any part of the Borough.  |
| 8  | anonymous | I don't think the solution is to increase the amount but to have better enforcement. Nobody knows what the charge is until they receive the PCN so changing the amount makes no difference. If anything, better incentives for parking should be offered so people are less likely to risk getting a PCN. |
| 9  | anonymous | The average person won't know there is bands and if the current prices aren't effective in deterring drivers then the new ones wont make a difference either  |
| 10 | anonymous | You need to review the yellow lines in some wards, especially in West Drayton as there are several residential roads where yellows would drastically reduce the illegal pavement parking and corner parking.  |
| 11 | anonymous | If this goes ahead then reconsider the Permit charges in the RL 1-3 zones and match with RL 4 where the first vehicle per household is FREE. If the first car cannot be free in the RL 1-3 zones then RL 4 should NOT be treated differently.   |
| 12 | anonymous | This negatively penalises those who may have parked in error at a time when costs are already inhibitive. Changing the fine amount won't reduce if people pay illegally or not. Those who intentionally park illegally don't care what the price of the fine is.  |
| 13 | anonymous | Fines for bad illegal parking but not for innocent people who have generally been held up or are waiting for someone. Traffic wardens don't listen just want to give fine.  |

| ID | Name      | Responses   |
|----|-----------|---|
| 14 | anonymous | Increasing the cost will not impact those offending, it is just simply the council trying to make even more money out of motorists who are already paying so much   |
| 15 | anonymous | Fines aren't much use without the enforcement team out there issuing them. I see illegal and dangerous parking here almost daily and rarely see a warden or ticketed car.   |
| 16 | anonymous | There is no need to increase the pcn charge, it is just Hillingdon Council getting more money and not the stop illegal parking, how about employing more traffic wardens as they will not cost the council anything extra as the revenue from the pcn's would more than counterbalance their wages etc. also target areas e.g. outside schools at the start end end of the school day. Use data gathered from previous pcn's as to where the most illegal parking is taking place and target them areas first. Persistent illegal parkers will soon get the message. Also a look at the parking around the areas where there is illegal parking that could be reverted back to let some spaces be not-illegal would be good |
| 17 | anonymous | We need more traffic wardens enforcing esp on road corners such as mount road and anti social hours is before 9 and after 5 not increasing the amount.  |
| 18 | anonymous | Hillingdon Borough residents are financially burdened enough by the high cost of living and adding another increase would be very unfair. Please do not increase any penalty  |
| 19 | anonymous | We do not need to follow other boroughs. The size of Hillingdon is different and this should also be taken into account . Hillingdon should look to lead not follow.  |
| 20 | anonymous | Majority of residents comply with the parking laws but mistakes does happen. The PCN Amounts are already extortionate and increasing them further will increase the debt problems as residents are already struggling with the cost of living pressures. So council needs to be strict with the parking fines but should not increase it.   |
| 21 | anonymous | Cost of living crisis you want to fight the ULEZ so you can steel money from motorists to line your own pockets fix the potholes first  |
| 22 | anonymous | It's another revenue raiser. ULEZ, pay per mile, speed cameras  |
| 23 | anonymous | Rather than putting in a blanket increase in parking fines, fines should be on a sliding scale based on the driver's annual income. At the moment there are people who are financially well-off and can easily pay a fine and consider it just the cost of parking somewhere illegally. Whereas there are also a lot of people struggling (especially during a cost of living crisis) were a parking fine for a mistake would seriously impact their lives. It's not fair that they would   |

| ID | Name      | Responses   |
|----|-----------|---|
|    |           | have to pay the same fine. The fine should be on a sliding scale based on a person's income and should be enough to deter them from committing an offence, but not enough to financially ruin someone.  |
| 24 | anonymous | I would like to see more focus on the more serious offences (as your example of parking on a double yellow line) rather than the "low hanging fruit" of over staying in a parking bay, where although an offence, it is not causing an obstruction. Your table examples showing increase does not differentiate between the two levels of offence - this would have been interesting information. |
| 25 | anonymous | No need for further increases   |
| 26 | anonymous | Sometimes people make genuine mistakes and rather than just fining them there should be an opportunity to understand their reason as well. I find sometimes the approach the Council takes is not being empathetic or supportive  |
| 27 | anonymous | This does not solve the problem   |
| 28 | anonymous | Sometimes the penalty price does not always effect the offence. For example the lido, nobody cares, they park anywhere, anytime! It's ok putting prices up but what about attendants to issue them? They need to be a placed at key times to help minimise disruption and potential accidents e.g outside schools on main routes, lunchtime on high streets                                       |
| 29 | anonymous | They target parents and those less well off - we are all struggling with increased prices of everything and this is definitely not the right time   |
| 30 | anonymous | Your table does indeed show an increase in pcn's. However, 2020 saw a lockdown which would reduce travel, and disregarding the 2020 data, the increase correlates to an increase in vehicles. In short, I believe the current pcn charges are acceptable as a deterrent.  |
| 31 | anonymous | Focus on important areas such as schools and pedestrian crossing areas us key. To often parking wardens are trying to catch out residential areas where visitors are a few minutes late. At the same time school no parking areas are totally ignored   |
| 32 | anonymous | The parking offences are not the main Hillingdon's Borough threat, there's so much more crime and vandalism that these areas need improving and get yours attention first. Thank you.   |
| 33 | anonymous | I think it's the right thing to do however I don't think it will help. People just ignore it and throw the con's in my front garden!  |
| 34 | anonymous | It doesn't impact on those who can afford it. Fine them all you like, but they can afford to flounce the laws. You should be looking at infrastructure and  |

| ID | Name      | Responses  |
|----|-----------|--|
|    |           | ways to deter people or prevent people parking their vehicles where they shouldn't.  |
| 35 | anonymous | That is a really stupid logic to deploy in the argument to say that because there is an increase in parking tickets issued, the policy is not effective. Nobody likes paying a parking ticket and for the most part I bet most people issued with one were not even aware what the fine was. This is just an exercise in raising revenue through the excuse of discouraging parking contraventions. I expect better from Hillingdon Council. |
| 36 | anonymous | Just another way to get money from the people of Hillingdon  |
| 37 | anonymous | There is absolutely no factual information or research that suggest increased fee's leads to less parking offences. Therefore I am very concerned as to how the council has come to this theory?   |
| 38 | anonymous | Increase parking options first and then dare to think about increasing the charge. I got a PCN for parking my motorcycle in the covered area in front of the civic centre because it was "pedestrian space". The only pedestrians ever entering that area are those looking to urinate. Get your priorities straight.  |
| 39 | anonymous | Adequate parking is required, this increase in the charge will not act as a deterrent. Netflix and music streaming killed online piracy because it made the service available, so make parking available and we won't have parking issues.   |
| 40 | anonymous | Current parking tickets need to ensure a 100% collection of charges. As there are vehicles that can have false number plates, are the number plates checked against DVLA to verify on correct vehicle. This will also verify if vehicle is taxed, insured and has MOT. As if none of these, not likely fines will be paid.   |
| 41 | anonymous | Increase the length of time for people to bay as if they have things like higher cars, company cars ect it can take time for tickets to reach the driver   |
| 42 | anonymous | Yes, school times your contractors just sit in there car whist cars are illegally parked on park lane by the kebab shop or on the pavement by the libary   |
| 43 | anonymous | Just way if getting more money   |
| 44 | anonymous | The cost of residents parking permit should not be increased along side proposed increases to parking fines. Parking outside GP surgeries should be exempt from charges/ penalties.  |
| 45 | anonymous | Your just trying to make money from innocent residents. You Must Stop!   |
| 46 | anonymous | To me, the root cause is a lack of appropriate parking in the Borough overall.   |

| ID | Name      | Responses  |
|----|-----------|--|
| 47 | anonymous | No need to change as we already paying high for bills and parking permits stop please  |
| 48 | anonymous | Another way of fleecing the public.  |
| 49 | anonymous | Please keep up the work and renove these anti social parking people from our streets. More parking permit zones would be ideal in Ruislip too!   |
| 50 | anonymous | Most people don't park illegally on purpose, it's usually due to the lack of clear signage or not knowing the parking is enforced. Perhaps it could be a tiered fine system, first one is a warning but multiple offences increase the fine.   |
| 51 | anonymous | Please extend the time till 10pm at the lido   |
| 52 | anonymous | Changing the cost will not stop people illegal parking. It would only put people that hardly can afford the expensive living now more under pressure, some people park by mistake or some get tickets by mistake, it won't be fair to increase the price for anyone. Educating is the way forward not increasing the punishment price  |
| 53 | anonymous | I don't drive so doesn't affect me but I just think it's unfair to keep hitting the drivers all the time. A better solution would be to stop people having numerous cars and get strict that way and/or give us parking permits within LBH and if the permit isn't shown on the car then ticket them. There's so many people in this Country now it really isn't fair on those born and brought up here as we were never asked did we want thousands more people in the country, they've just been forced on us. Every which way we look now there's councils looking at ways to charge and put fines on people and it's not fair. Cost of living crisis and although I strongly believe LBH is the best council without a shadow of doubt, it seems to be just trying to make residents lives harder by increases and fines all the time. |
| 54 | anonymous | Stop penalising the moratoria t at every opportunity. The charge is already penal enough if by chance you arrive 5 mins back late or accidentally park just over the line  |
| 55 | anonymous | Any supporting information or is just a ploy to extract more money from a council that puts "residents first".   |
| 56 | anonymous | Around Ruislip Lido, the PCN is regarded as just part of the price to pay for an otherwise free day out. And while the vehicle pound is pending, only a fraction of the cars who abuse the area will be towed. Perhaps a greater fine might deter visitors from this attitude.   |
| 57 | anonymous | Have more parking than issuing fines for buying in shops than online   |

| ID | Name      | Responses  |
|----|-----------|--|
| 58 | anonymous | I do believe further action needs to be taken but I don't agree increasing the amount will make any difference. I believe there needs to be more parking enforcement officers going around instead as I believe this is the only way to cut back on illegal parking, increasing the price won't make any difference if there's not enough officers to enforce it.  |
| 59 | anonymous | Increasing fine is not a solution of non-compliance  |
| 60 | anonymous | Better enforcement of existing arrangements, rather than simply higher fees will discourage more effectively   |
| 61 | anonymous | The case being made that there has been a "considerable growth in PCNs" is only stated in absolute numbers and does not take into account any changes to the parking environment in the borough (i.e. number of attendants giving out parking notices, any changes in quantity or character of enforceable parking spaces, for example my street was not under a scheme until 2019, nor a break down in what the PCNs have been issued for, I.e are these predominantly overstays or have parking attendants just become more aggressive regarding specific parking conditions) making these numbers more-or-less meaningless. |
| 62 | anonymous | The increase will not lessen the parking offences. This is another way to grab more money for the council.   |
| 63 | anonymous | Persistent offenders will still park illegally. I would prefer better levels of detection for example cameras to monitor resident parking areas etc as these offenders often stay in their vehicles, parked illegally and drive off when a warden appears.   |
| 64 | anonymous | For careless people difference between bands a & b provide no additional deterrent but is extra painful for those who make genuine mistakes. Some of the revenue should be invested in better software that can track repeat offenders and then escalate fines for them only.  |
| 65 | anonymous | I dont believe its to act as a deterrent but to cover costs of increased NMW inplemented.  |
| 66 | anonymous | People are already struggling with cost of living and now you want to increase penalty. This is not acceptable.  |
| 67 | anonymous | If the penalty for a crime is a fine, then that law only exists for the lower classes. A £130/ £65 ticket is a fortnight's groceries to some and a throwaway night out to others. Think of a more creative solution which is equally punitive to all.  |
| 68 | anonymous | Quite often parking signs are not clear enough for all drivers to understand, considering the wide spectrum of drivers in the borough. Therefore,  |

| ID | Name      | Responses   |
|----|-----------|---|
|    |           | increasing the charges for some will cause significant impact, especially in the current climate.   |
| 69 | anonymous | Make free parking for all for an hour whether one holds Hillingdon First card or not, like Harrow council has done. The parking charges have significantly increased since last year, totally anarchic.   |
| 70 | anonymous | Three points: 1. Make signage more clear. When I am parked in Ruislip High Street, it is just a field day for the parking warden, they appear en mass to issue tickets in bulk as one side of the street has a different restrictions other side of the street at 4pm when there isn't a parking problem. He more considerate and less draconian. I see wardens issuing tickets along Newnham Avenue, during the school holidays when there is no issue AT ALL. However, when there are issues, such as at the end of the day, when children are let out, wardens in frequently patrol the area, except when I complaint is put into the school. This whole proposal just appears to be an opportunity to increase revenue, and not to address the issue. |
| 71 | anonymous | I agree with the increasing to Band A but i think at the same time you should think of more options for parking spaces and charge a lower price.  |
| 72 | anonymous | It's a money making wheeze. Stop taking us for fools and pretending otherwise. Your traffic wardens are everywhere, surely you make enough from residents being five minutes late returning to their car.   |
| 73 | anonymous | Better to concentrate on rapid removal and confiscation of vehicles causing obstruction or in disabled bays when they shouldn't be rather than financial penalties. Penalties for overstaying by a few minutes are draconian. Maybe a sliding scale per minute?   |
| 74 | anonymous | Please deal with illegal airport parking in private roads/estates around the borough.   |
| 75 | anonymous | Increasing the charge will not act as a deterrent. If you're going to park illegally, you'll do it whatever.  |
| 76 | anonymous | Every street is now getting double yellow lines. It is impossible to park your car lawfully anywhere these days, It is very obvious that this constant war on the motorist is to try and remove vehicles completely.  |
| 77 | anonymous | The council is only proposing this idea because it is an easy way of making money from the ordinary residents of Hillingdon. You review every area to see how you can rob the public. Just because it has not been changed since 2011, the council thought this is another way of making money. What is the difference between hillingdon council and idiot mayor Khan.   |

| ID | Name      | Responses   |
|----|-----------|---|
| 78 | anonymous | Making it harder to park increases the loss of our local shops! There are places I no longer go to as there is no parking. We will lose more of our independent retailers at a time when we should be encouraging the owners to stay.   |
| 79 | anonymous | pointless unless you are going to actually enforce it. Look at the service road alongside long lane from crescent parade towards misbourne, cars parked on corners, opposite junctions. Nothing is done.  |
| 80 | anonymous | We are in a cost of living crisis! People are already struggling to pay bills.  Other options for lido parking need to be explored instead  |
| 81 | anonymous | Perhaps launch an awareness campaign to make residents aware of the increase in badly parked cars and that the council are trying to reduce this. Could ask residents to report local problem areas for badly parked cars in order to increase patrols there.   |
| 82 | anonymous | What we need is consistent and reliable enforcement across the borough and not just increasing the penalties.   |
| 83 | anonymous | The 4 annual figures given need further exploring as they show 2 of the 4 years as higher and the other 2 years as lower. An obvious factor is covid, but I am not convinced that other issues are involved. It would also be good to see 22/23 figures - why are these not available?  |
| 84 | anonymous | Should proactively tackle private companies undertaking building work with council planning consent - namely skip and scaffolding trucks - which routinely park on and break the pavements in Ruislip Manor. Surely a condition of building work should be a permit cost to cover closure of road for such work. Or more residential street enforcement   |
| 85 | anonymous | The low charges should stay low and the higher ones for serious offences should be a lot higher.  |
| 86 | anonymous | PCN should be reduced in this living cost crisis.   |
| 87 | anonymous | Decrease the charge   |
| 88 | anonymous | Fines for parking in family spaces  |
| 89 | anonymous | This ridicolouse that hillingdon is ripping the residence with every mean they can. I also know these surveys will have no effect in the already made decision that hillingdon will increase the penalties. Instead you should widen the road and create more parking spaces, specially near the shops so that local businesses flourish. Every day under different names roads are getting narrower, parking spaces are vanishing. |
| 90 | anonymous | Amongst cost of living crisis and ULEZ expansion another increase in fines will not go down well  |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 91  | anonymous | It will not change parking behaviours just increase revenues   |
| 92  | anonymous | At a time of a cost of living crisis this is the last thing people need. It is not supporting a community through a very difficult time financially.   |
| 93  | anonymous | Not necessary. It feels like it is more about council making money than anything else.   |
| 94  | anonymous | Enforcement outside schools  |
| 95  | anonymous | With the current level of cost increases, including council tax and people not being able to eat or heat their homes this is the wrong time to change the parking fines. Wait until inflation decreases  |
| 96  | anonymous | There is already an effective parking charge level applied. Those who blatantly disregard tend to be those who can afford the fine or contest with legal backing. Raising the charge would not deter these people.   |
| 97  | anonymous | Make all streets on wise lane estate resident parking to stop Heathrow workers/passengers  |
| 98  | anonymous | Council need to provide more paid parking bays and encourage private operated parking businesses to start.   |
| 99  | anonymous | The increased fine would not be a deterrent as the ticket is only issued once the transgression has occurred. Surely better to increase the level of visible deterrent i.e. enforcement officers   |
| 100 | anonymous | Those who are constantly violating and abusing parking restricitions clearly don't care about how much the fine is. Find a different way to fix this!  |
| 101 | anonymous | A £20 increase in charges is unlikely to deter someone parking illegally.  |
| 102 | anonymous | In my opinion those who park badly rarely get caught and it is accidental incidents that get caught- those who don't care just don't pay regardless of the cost so it won't matter what happens. Maybe look at just clamping and seizing cars that are repeatedly being issued fines. Maybe then those individuals will actually take note of the rules and regulations that are being ignored at present. |
| 103 | anonymous | Giving priority to areas where illegal parking creates a danger or hazard should be a focus - or lengthy overstays - or repeated offences. Slapping parking fines on residential streets for a 10 minute overstay, or on tradesman vans there for short periods to deliver services, is unacceptable.  |
| 104 | anonymous | I support this method to decrease illegal parking which is becoming more<br>common however other options should also be explored to further clamp<br>down on this such as rolling out more cameras especially in more rural  |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | locations which are commonly hit by the issues highlighted or inspect which areas could benefit with more parking areas if space and budget permits.   |
| 105 | anonymous | As much as I support this change - you need to make sure that EVERY space has MORE than adequate signage and notices. You need to ensure that ALL parking bays are painted and their upkeep is done on a regular basis. We need to discourage bad parking - but encourage good parking by doing all the above. All parking bays (their paint) need to ALWAYS look like they've just been painted. We cannot charge people, but then end up not doing our bit! So long story short - AS LONG AS you're able to put these measures in place (and have a plan-B as a safety net), then please proceed with this change from B to A. |
| 106 | anonymous | Most people won't have any idea about the cost of the parking ticket. Often drivers have made a mistake.   |
| 107 | anonymous | This seems like a cash grab, hillingdon has been openly opposed to ulez as this is viewed as a cash grab. But it seems that you are now following the same path.   |
| 108 | anonymous | More of a fine for parking in Disabled bays  |
| 109 | anonymous | People are already facing cost of living crisis and inflation. It will be really difficult for the people to pay the fine for illegal parking with the increased rate. The current rate is justified.  |
| 110 | anonymous | It is difficult as it is ,don't increase any kore charges  |
| 111 | anonymous | Disappointed you are even considering this during this cost of living crisis!  |
| 112 | anonymous | Get the new PCNs into force and hire a few more inforcement officers to clampdown on pavement parking (happens regularly in our road), also straddling road and pavement whilst parking over double yellows. This is infuriating as its causing damage to pavements.   |
| 113 | anonymous | This is a scam to make money from people, in this cost of living crisis it should be shameful.   |
| 114 | anonymous | Fining people for overstaying on parking bays is legalised theft so increasing fines is just another vicious attack on car owners. The council are already ripping people off by drastically increasing parking fees and charging residents £75 for the first car.   |
| 115 | anonymous | As long as the council workers who park in Southfield Close opposite your Harlington Road depot get fines quite frankly I am fed up parking 2 streets away from my property as there is no where else to go Perhaps the money from the increased fines could be allocated to resident only parking zones!  |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 116 | anonymous | do not do it   |
| 117 | anonymous | Not higher penalties but better surveillance will discourage parking offences.<br>Make it a certainty for an offender to be penalised.   |
| 118 | anonymous | Everything is going up! There are high price rise for general day to day things and the last thing the residents need is a price rise of PCN! The price rise is not a deterrent but a punishment for genuine errors.   |
| 119 | anonymous | We need to reduce traffic congestion and air pollution. The two strategies are complimentary. The Council should be supporting ULEZ rather than backing the polluters.   |
| 120 | anonymous | More action against takeaway delivery drivers (both bikes and cars) that proliferate Ruislip High Street and who appear completely immune to the Parking Wardens who patrol the High Street and take no perceivable action whatsoever.   |
| 121 | anonymous | The motorist is being constantly targeted. I agree with more changes outside schools   |
| 122 | anonymous | Don't believe the increase of figures whatsoever - it's as though lockdown never happened!! Why doesn't LBH stop wasting money instead !!!   |
| 123 | anonymous | It is already very expensive. Also. With ulez charges etc. It will be a nightmare council area to live in with all the costs going up such as council tax.   |
| 124 | anonymous | The band a charge is expensive in comparison to average local affordability. Money isn't enough of a deterrence. Allowing for free or cheap parking is a better solution. Additionally, with ULEZ charges. It will be a very expensive council to live considering we are not in central London location. Strongly disagree  |
| 125 | anonymous | In the proposal and justification on the council website, it talks about a 29% Vs 21% ticketing rate. But there is no mention of staffing levels. Does Hillingdon have more wardens than 2011? Does it have more wardens than other boroughs that are cited? Perhaps this is a reason for higher ticketing rate? There is no mention of revenues made either to date (only volumes) with Band B, nor what the forecast revenue might be with Band A. These are simple metrics that should be included in any business case for proper informed decision making. Perhaps this info should be included before asking the public for feedback, to enable informed decision making. Once this info is shared, only then should other boroughs be compared for true like for like comparison. |
| 126 | anonymous | Alongside any changes to the system, the council must ensure that there are sufficient, clear, obvious notices so people are aware of what they must do. It is also imperative that the Council makes it easy to pay, eg, for parking, so  |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | people do not transgress unwittingly. It is vital that there are facilities for cash payment as well as by card, vua an app etc.   |
| 127 | anonymous | Since we have had parking permits we have still seen people parking in our road knowing that they will not get a ticket as the wardens rarely come to check, this has been made even worse since permits are no longer issued so we can't even phone enforcement if we see a car without a permit. I believe that this will only get worse if you increase the fine for parking on yellow lines, as more will then choose to park in our road, and other resident parking zones, knowing that these aren't checked. It would also be interesting to know of the percentage of PCN's issued how many are actually paid, as I believe that it is the same people that constantly park on yellow lines with no intention of paying the fine.  |
| 128 | anonymous | Totally unnecessary  |
| 129 | anonymous | Whilst I appreciate there needs to be a good deterrent given the increase in cost of living and proposed ULEZ the increase in charges is coming at a very difficult time   |
| 130 | anonymous | I live within a short walk of Hillingdon station and the local Long Lane shops are so near to me. In Granville road next to Greggs the bakers the double yellow lines are treated like a private car park by cars, vans and lorries alike. There is a car park behind the shops and they will not go there. I have seen two vans park across from each other, this must be an issue for the U2 bus driver ro constantly have to negotiate this corner. I could provide photos on a daily basis of this corner and the parking issues that it brings. I would suggest speaking with the bus drivers on this route and in my 19 years here I have only seen the traffic officer issue 1 ticket and witnessed thousands of parking violations, this is a very true figure as my window views this, and I pass it daily maybe 6 times a day or more, and when there are 2/3/4 at a time thousands is not inflated. This is only 1 little corner in the whole of Hillingdon borough and I would imagine there are many. Would it not be possible tou put a camera up here and just issue tickets from the footage, I just see so many flaunting this corner and nothing is done about it. |
| 131 | anonymous | Totally unnecessary at this time.  |
| 132 | anonymous | Little offense has been capitalized upon by the people going around issuing ticket without understanding what may have been the reason. Many of these untrained individuals lurk around schools punishing innocent parents during rush hour who still need to make ends meet. Absurd, wicked and lacking compassion!!!   |
| 133 | anonymous | I am in favour of the increase however I feel that some improvements in signage and road markings are needed to ensure that areas where restrictions apply are obvious   |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 134 | anonymous | Enforcing the current rules, bad parking all over Hillingdon. Traffic wardens knowhere in sight.   |
| 135 | anonymous | Use the current rules properly and let's have some traffic wardens out side of Uxbridge town centre.   |
| 136 | anonymous | I personally feel that it is more robust enforcement of parking violations and not an increase in price. You say there is an increase in the issuing of PCNs, how much of this is because attendants have to issue a quota of tickets or get played per tickets issued. I would also like to know the percentage of PCNs overturned on appeal and how this percentage has changed in relation to the increased number of PCNs issued. This proposal smacks of the council wanting to make money with I imagine no real benefit to residents. It certainly feels a lot of decisions taken by the council recently are not for the benefit of residents. Role on the elections |
| 137 | anonymous | The reason and the answer for the increase is in your parking charges. Instead of increasing your parking charges as decided, they should be reduced by a great deal like in Harrow so that public can afford to park at designated car parks instead of taking risks elsewhere. This is even more relevant now when cost of living is affecting everyone, it will also be beneficial for the local businesses which you claim to support.   |
| 138 | anonymous | It's more money for the council. Doesn't help in any other way or form unless more parking is created. Clearly that's too difficult and charging people more is easier. So whichever the council prefers. It's not like people already have price inflation to worry about. Amazing decisions by the council   |
| 139 | anonymous | Thr focus need to be on providing upkeep and more support to residents. Rather than focusing on increasing means of revenue!   |
| 140 | anonymous | Its a grab for more money, it will not deter bad parking any more than it does now   |
| 141 | anonymous | Increase in fine wont sort the problem. What is needed is a higher number of officers controlling the streets as well as more cameras that can control the car moment and issue automatic tickets like you have on a bus line for tfl. Near where I live people break the rules daily, cutting the distance by driving through the road with sign no entry except buses.   |
| 142 | anonymous | Just a way of extracting money from the easy target which is the motorist. Not much different from Khans Ulez scam.  |
| 143 | anonymous | It would be more convenient if there were more car parks. Lots of roads are changing to resident parking only causing a major problem for visitors and companies and especiallyfor local shops. Increasing the price is a money making opportunity for local councils. Parking tickets should be issued to the   |

| ID  | Name      | Responses   |
|-----|-----------|---|
|     |           | many vehicles that park in the pavement in Northwood Hills. The wardens would have a field day especially on a Friday evening when people order food to be delivered.   |
| 144 | anonymous | Changing parking bands doesn't stop the issue. Making parking cheaper and more affordable would mean people are able to pay for parking   |
| 145 | anonymous | What's the point of raising the fines if Parking Enforcement Officers arent around to issue them? There is a serious problem of illegal parking on the Oak Farm Estate during the school drop-off and pick-ups, which is causing issues for residents, traffic, and increases the danger of a child being truck by a car. There is also the increased pollution as parents sit in there cars with engines running!  |
| 146 | anonymous | In all these hard time you lot want to put the price up and the parking has already gone up in price so actually think for the people for once and give weekends free parking   |
| 147 | anonymous | Not the time to do this with ULEZ coming in and with the current cost of living crisis. The very idea of increasing charges is anti-social  |
| 148 | anonymous | Better and more regular patrols rather than higher fines. The cost increase does nothing other than earn the council more money when if they had wardens being more proactive and on job, they would end up handing out more tickets. The fine is already very expensive as it is and an increase will not deter anybody from parking illegally.  |
| 149 | anonymous | This is a money making exercise. £100 is more than enough deterrence.   |
| 150 | anonymous | The difference in the proposed and current penalty levels is not significant enough to support any change in behaviour. In current times with high cist of living, this isnot a an appropriate proposal.  |
| 151 | anonymous | I really don't think those who habitually park 'illegally' really care or if they do pay, it's because they can afford to. It would be interesting to see how many unpaid parking fine offenders go to court. Do people get taken to court? If it doesn't go that far then is there really a deterrent therefore they will continue doing it.   |
| 152 | anonymous | I can clearly see how the council is reducing the number of available parking with 30mins free of charge to payable, I'm a greedy need for change. Changes to PCN charges are part of this greedy need for more easy money. Instead the council should have understood that if customers get closer to the businesses with easy parking access the local economy will flourish. But the council want to capitalise on parking and increase PCN charges to alleviate their own monetary needs. Look at the real issues and instead of injecting more issues and impact our economy, try to be more considerate for locals, kids, elderly |

| ID  | Name      | Responses   |
|-----|-----------|---|
|     |           | and families that help our economy. All this only shouts greedy INCONVENIENT London. That's why people are very happy to move of and the economy drops.   |
| 153 | anonymous | Stop using it as a repression tool, instead of helping the local residents!   |
| 154 | anonymous | Please fix the parking meters half of them don't work   |
| 155 | anonymous | Parking enforcement needs to be stronger, and fines higher. The council is making zero effort to encourage green/sustainable transport - and is rated THE worst in London, on 'Healthy Streets' scorecard. If the council doesn't want to encourage use of sustainable transportation, you need to enforce responsible car use, particularly parking! Honestly sick of coming home from work to find no space available, having been taken up by folks from outside London/Borough, looking to take the tube into the city. |
| 156 | anonymous | I very much doubt raising the penalty fine will discourage illegal parking, therefore lower PCN issue. A better parking facility allowing drivers to use, like ability to extend parking online if needed would be more effective. I'd like think that no driver would park illegally or longer than necessary because they enjoy it, but rather they use it out of need. Council should be looking for ways to support rather ways to toughening up enforcement.   |
| 157 | anonymous | I don't think it will make any difference   |
| 158 | anonymous | With the limited parking spaces available, increasing the PCN amount won't help. However the increased charge may be acceptable if the number of available parking spaces are increased.  |
| 159 | anonymous | Something needs to be actioned and this would be a good deterrent.  |
| 160 | anonymous | Given the rising cost of living and the amount of money the borough already generates from parking fines I do not believe it is appropriate to increase these fines.  |
| 161 | anonymous | Make signage more visible. Ditto road markings. Do something about the menace that is delivery drivers and motor scooter/bikers who park at will and just pull out in front of drivers. Perhaps food outlets that supply work to these delivery motorists should pay for a specific parking zone. The number of times I have 'just missed' one of these road users (mainly learner drivers) is unbelievable.  |
| 162 | anonymous | It seems to me that LB Hillingdon needs to consider parking in the borough as a whole issue and not the penalties as a fragmented issue. Provision of adequate parking where needed most is a priority. For example, disabled parking at Hayes & Harlington Station. The allowance of three hours on a nearby single yellow line is insufficient for a disabled person needing to attend an appointment at a central London hospital when the wait at the   |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | hospital can be 2-4 hours excluding travel time. Lack of a close drop off point at the station for disabled passengers etc etc   |
| 163 | anonymous | In a cost of living crisis, why are you choosing to make people lives harder? This is nothing but a money grab from the council. When you set up proposals like, imagine how those that at the lowest income brackets would be affected before you decide to go ahead with such a heartless change.  |
| 164 | anonymous | Make sure that there is enough parking space available near shops or in local community. This should be considered based on households. Without this even if fine is increased people tend to park as it's their need on case by case basis!!  |
| 165 | anonymous | It's easy picking from drivers   |
| 166 | anonymous | The only way parking fines would be a deterrent is if more expensive cars are fined at a higher rate. 30 or 40 pound fines for someone driving a 75000 pound range rover or Tesla Is no deterrent for them. Its common sense which is lacking across London, Cycle lanes at high park is chaos. Also the crossing island on west end road out side the GAA club polish war memorial has caused traffic chaos coming off the A40 it just needs to be a zebra crossing no island no bollards or raised pavement. Frequently the tail back on on the A40 which is dangerous 2 lanes become one then back to two it's insanity |
| 167 | anonymous | Pcn should be a flat percentage if ones income.  |
| 168 | anonymous | Increasing the charge will not do any thing It will increase over zelous parking attendants.   |
| 169 | anonymous | I believe most of the times the offence is caused unknowingly- not reading the signs or not understanding them correctly or just out of urgency in exceptional cases. There are times when it's deliberate. The parking fines are high anyways and increasing the fine will only cause more frustration.   |
| 170 | anonymous | For most people the fines are enough to deter  |
| 171 | anonymous | In Ruislip high street there are so many parking spaces taken up by moped riders for fast food restaurants and they are becoming more in numbers. Also the parking of vehicles owned by HS2 workers coming into the area greatly reduces the availability of free parking in the area. Also, why are there resident only parking in the side streets off Ruislip high street when almost all of the residents have dropped kerbs and driveways???  |
| 172 | anonymous | More patrols to prevent illegal parking interfering with public transport (e.g. Granville Road/Long Lane). Especially from council vehicles!   |
| 173 | anonymous | Increase will affect those on limited incomes most.  |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 174 | anonymous | Increase on number of penalty charge notices are not related to an increase number of infractions but to an increase of jealousy and/or working hours by Parking Officers. May be an option to review "red"areas that Council would like to protect and enforce Parking compliance more robustly (ie high traffic streets, retail areas, etc) than a blank approach. In my view, this proposed solution just increases negative view of Councils becoming recaudatory entities |
| 175 | anonymous | Parking charges especially for illegally parking in a specified Disabled bay or On double yellow lines should require at least a sight test and/or points on yyour licence.  |
| 176 | anonymous | I am always conscious where I park and what the restrictions are. But if by any error I find myself issued with a fine I don't want to pay more. It looks like the majority of outer London boroughs are within band B anyway.   |
| 177 | anonymous | Reducing parking charges in parking garages will make people park in these places and visit more which will help businesses do more commerce instead of closing down like a lot are doing which is very bad for income for the council income and save jobs. Visit Slough shopping center nearly all shops have closed down. Charging more will get the council less.  |
| 178 | anonymous | Apply a common sense attitude at the same time   |
| 179 | anonymous | Considering the cost of living crisis, increasing the penalty charges for parking infringements is a cynical way to increase Council income. In my personal experience, most infringements are honest mistakes and yet, increasingly, discretionary waivers are becoming as rare as hen's teeth.   |
| 180 | anonymous | No   |
| 181 | anonymous | Increase moblie control operators in areas away from town centres where yellow lines exist. random checks and swoops.  |
| 182 | anonymous | The motorists are buffetted from officials from many sides. I suggest a little bit lower charge than £80 to £70. The inflation is rife and food prices are up and unemployment is up. Please dont be admant and cruel to the council residents   |
| 183 | anonymous | Hillingdon is too soft on motorists and needs to do more to get people out of cars.  |
| 184 | anonymous | This looks like an attempt in raising revenue from PCNs, if the number of PCNs issued has increased that means your revenue stream will increase, there should be better enforcement overall as this will mean that people will know that they will be fined. Parking charges have already increased such as the Willow Lawn car park in Ruislip Lido which used to be for Hillingdon First  |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | members for the whole day free of charge now only 3 hours. This has not gone unnoticed. Times are tough for people not just the council which is for the people it serves.   |
| 185 | anonymous | The charges I believe are enough already for a deterrent   |
| 186 | anonymous | The priority should be sensible and clear notification of parking restrictions, rather than punitive measures designed to raise revenue - people contravene because they are unaware or don't have any alternative - not the value of the fine. This is surely confirmed by your own 'analysis' that suggests contraventions have also gone up significantly in Band A parts of London. Have you investigated how much the increase in contraventions in the last few years is linked to changes (increases) in the areas where parking restrictions apply?  |
| 187 | anonymous | The council should enforce collection of fine issued.  |
| 188 | anonymous | Parking issues happen - as people do not find safe parking spaces near surgeries/amenities like Central Uxbridge Surgery. If one has to take someone for urgent appointment - there is no option near by. Surgery does not have parking and Chimes is far / Double yellow lines do not allow any car to stop / Sainsbury which is 5 mins walk away has put 30 mins free only - What option a father of an ailing kid have? First we need to ensure we have enough safe council parking spaces near amenities. If yes, why would not people not park at them. I presume at right cost people will park right. 1. Get better parking slots 2. Raise the parking for Hillingdon card from 30p to 1 pound per hour. That will work better. |
| 189 | anonymous | We understand that the council needs more funding and this measure would just do that. It will not be a deterrent for those who intentionally park illegally because they can afford the fine, but it will be another hit to those who cannot afford it in the first place.  |
| 190 | anonymous | More consistent enforcement and greater use of technology to ensure that people contravening the regulations *do* get caught more often. If your chance of being fined for parking on white zig-zag zebra crossings outside a school is about 5% of the time, changing the fine from £30 to £40 isn't going to make a lot of difference compared to increasing the enforcement from 5% of the time to 100% (because the camera is always there and a lot cheaper than a guy on a bike).  |
| 191 | anonymous | There should be a 'grace' period of 10 minutes before a PC. Is issued  |
| 192 | anonymous | I feel that the council have allowed far too many roads to have permit parking which is giving all the businesses less and less spaces to park up and carry out a days work. The residents and the council want the high street to thrive and recover but have now taken away the 1/2 hour free parking without a  |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | hillingdon card which was an incentive to attract customers from outside the borough and must expect everyone working to helicopter into work. The side roads where almost every house has a driveway, most for two plus cars are empty and the high street is dead. Well done in thnking that it might be a good idea to increase not only the actual parking but the Fines too. The amount of parking spaces in the high street has also decreased in the last 3 years as they are now occupied by fast food delivery drivers. Less permission for Food outlets and more attractive shops please |
| 193 | anonymous | The proposal is unlikely to result in a decrease in PCNs issued  |
| 194 | anonymous | I do agree that illegal parking needs to be discouraged however in many cases parking contraventions can be oversights rather than deliberate. I do not agree that increasing charges will act as a greater deterrent to people deliberately parking illegally.  |
| 195 | anonymous | In my view Band B is not high enough to discourage people, who offend with an Audi/BMW/Jaguar/Mercedes, etc. It is only 18% higher for the discounted higher rate & 33% for the lower rate. It should be increased by 50%.   |
| 196 | anonymous | What proof do you have by changing from band B to A this will deter PCN's Seems another cash cow to increase your coffers!! Just like parking charge increases all over the Borough  |
| 197 | anonymous | Cost of Living Crisis - Preventing footfall to shops   |
| 198 | anonymous | Go for it. Badly needed.   |
| 199 | anonymous | Clearly the monetary penalty does not deter people from parking. Better to provide more parking spaces for people to park. Is there really a problem with parking on the roads of Hillingdon? Or is the perceived problem merely a 'cash cow' for the borough's coffers.?  |
| 200 | anonymous | Retain Band B for the first offence but subsequent offences should be Band A   |
| 201 | anonymous | I am not fully convinced the proposed increases in PCN fines will make a significant difference as those drivers who flout parking rules now will probably continue to flout them. To the latter individuals, for example, is an increase from £60 to £80 going to change their behaviors'? For the more serious PCNs having offenders vehicles towed away may make them think about how they park in the future! I do not disagree with Hillingdon moving to the higher charge but will be interested to see the stats and whether it does make a difference. Regards.                            |
| 202 | anonymous | The parking officers are overzealous to the extent of seriously disrupting residents normal life.  |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 203 | anonymous | YES. Money is at a premium with costs of everything so high. Also the council has just brought an astonishingly high fee for applying for a Residents Parking Permit, which will only go up over the years. As a widowed pensioner I had trouble doing the online application for the residents permit and received a PCN. When it was the actual display disc I had no trouble complying. Not everyone is a computer genius. There should be a tiered PCN depending on the reason and if the person is actually an LBH resident. Non residents and commercial vehicles should be charged more. My misdemeanor wasnt intentional and hits hard, do I eat or heat or pay for parking ?? The £75 residents parking fee is an astronomical tax on OAPs and residents and is just an easy target to fleece residents out of hard earned cash!! To come straight in at £75 is draconian robbery!! |
| 204 | anonymous | Other means are available to increase income for the council   |
| 205 | anonymous | The amount of the parking fines does not deter illegal parking for the simple reason, they don't expect to get caught. My partner and I have received parking fines in the past, not by deliberately parking illegally, but through our error, our carelessness or bad parking signage by the council. higher charges will not help.   |
| 206 | anonymous | Do not change it   |
| 207 | anonymous | The free half-hour period for Hillingdon residents can be easily overstepped by a few minutes, and the proposed increases are unlikely to make any difference to the number of fines issued. There are more residents in Hillingdon now than ten years ago, so obviously there will be more people with cars parking. I think it is a way in which the council will claw back more money, so I disagree with the proposal.   |
| 208 | anonymous | There must be a penalty paid, but I don't think it should be increased.  |
| 209 | anonymous | More should be done to target those parking when using a blue badge but do not have a person needing the blue badge with them.   |
| 210 | anonymous | Penalty charge is already high, it should not be used to unjustly enrich Council's coffers despite 25 out of 32 boroughs doing so.   |
| 211 | anonymous | In my experience, many of the parking tickets issued are for minor indiscretions and the current charging structure is adequate. If traffic enforcement officers were less militant and more enabled to use their discretion, I would support the increase. As it is, increasing the charges is likely to penalise local residents who act within the spirit of the parking laws, but are occasionally caught out by circumstance.   |
| 212 | anonymous | People are less likely to park on double yellows particularly on school roads if the higher rate was implemented.  |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 213 | anonymous | Should have been done a long time ago. There seems to be an increase in illegal parking especially on the pavements outside my flats.  |
| 214 | anonymous | You cannot tarnish people with the same brush. It is not fair that good law abiding citizens who sometimes fall short and receive fines, should have to pay even more for the bad apples. Does the government really understand how badly it is in this time of high costs for living a mediocre life.   |
| 215 | anonymous | Yet another tax on the motorist  |
| 216 | anonymous | Should have happened a long time ago, especially [redacted for legal reasons] whom seem to be around the young twenties to thirties seem to like to park their SPORTY FLASH BMW and MERCEDES on the pavement outside the shops and on the pavements so they don't have to spend money on car parking fees and walking more than 10 metres or more ashamedly in disabled spaces. I've even seen them using their mother's blue badges because they mistakenly showed their photo!!! |
| 217 | anonymous | It is not fair to increase the fine when people are struggling with their lives & high inflation   |
| 218 | anonymous | the introduction of double yellow line parking cameras issuing PCNs would be of more use than incrasing the fine amount.   |
| 219 | anonymous | Increase the number of places to legally park in prime areas 1st. If several months after the substantial increase to the number of legal parking spaces are available the issue persists then clamp and remove illegally parked vehicles, the inconvenience of having to go to a impound to collect the car and pay the fine and impound fees should dissuade persistent offenders.   |
| 220 | anonymous | Increase the available parking in Hillingdon would mean people don't have to park where there are restrictions. This would decrease the number of PCNs issued.   |
| 221 | anonymous | People are likely to contravene parking rules whatever the charge as they often don't know what the penalty is until they get the ticket. Make parking charges and penalties in car parks much more obvious instead of tiny barely readable (by those of us with poorer eyesight) labels on the ticket machines. If they notices are big enough and clear enough people might be less inclined to over stay.   |
| 222 | anonymous | Interested to see if it discourages illegal parking.   |
| 223 | anonymous | This will be no help and change people's actions   |
| 224 | anonymous | The penalty is already alot of money. In my experience people parking illegally is often accidental, either parking location are not clear or ticket time has  |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | expired. Increasing the fine does not help. Many people are already under financial pressure due to the economic environment and the council should be sympathetic to this fact.   |
| 225 | anonymous | Have clearer warning signs to help prevent illegal parking   |
| 226 | anonymous | If you up the penalty and fewer people park illegally then the revenue will fall. Why would you want to do that? If they still park illegally then the revenue will be greatly increased. A no brainier.   |
| 227 | anonymous | I do not think that an increase in penalty charge is going to discourage parking ofences, as offenders may not even be aware of the amount when parking illegally.   |
| 228 | anonymous | The charges are excessive in relation to the offence   |
| 229 | anonymous | Have the figures increased because you have more enforcement officers issuing PCNs   |
| 230 | anonymous | Introduce more council owned car parks at affordable rate. This will bring in much needed spending in local shops which are suffering as the local public do not have anywhere to park to do their shopping.   |
| 231 | anonymous | The one time offender will suffer. The people who offend on a regular basis will continue to do so. The increase will not deter them from still parking selfishly.   |
| 232 | anonymous | More safe parking spaces should be created to support businesses   |
| 233 | anonymous | £30 fine is still enough to deter people. By increasing it all you will do is take more from the pockets of people who make a genuine mistake.   |
| 234 | anonymous | I WOULD LIKE TO SEE ANY TEMPORARY NOTICES PLACED ON THE TICKET MACHINES ETC AT THE RUISLIP LIDO TO BE DONE CORRECTLY IN FUTURE!! OVER THE EASTER WEEKEND 2023 THERE WAS UTTER CONFUSION. THERE WERE TWO NOTICES ON THE MACHINES DISPLAYING DIFFERENT CHARGING TIMES WITH THE MAIN NOTICE WHEN ENTERING THE LAWN CAR PARK DISPLAYING THE OLD TIMES ONLY. WERE THE MACHINES WORKING OR NOT. PEOPLE WERE ASKING THE MANAGER AT THE TURNTABLE CAFE FOR AN EXPLANATION. EVEN THE TRAFIC WARDENS DID NOT KNOW WHAT WAS GOING ON. IF THIS IS EXPERIMENTAL THEN YOU SHOULD MONITOR THE SITUATION. SO WHERE WERE THE STEWARDS. NO ONE WAS AVAILABLE. WHAT A COMPLETE MESS UP. WHO DECIDES ALL THIS, MONKEYS COULD HAVE DONE A BETTER JOB. JUDGING BY WHAT I HEARD AMONGST THE SWEARING AND KICKING OF THE MACHINES WAS 'THE JEWEL IN THE CROWN IS NOW TARNISHED'. 'THEY ARE LOOSING MONEY NOT MAKING IT' 'NEVER \$%£^ COMING HERE AGAIN' L.B.HILLINGDON COUNCIL LEADER MR |

| ID  | Name      | Responses   |
|-----|-----------|---|
|     |           | EDWARDS SORT THIS OUT. DO THE JOB PROPERLY. DON'T LET ME HAVE TO CONTACT THE NATIONAL PRESS OR THE LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN ABOUT THIS APARENT EXTORTION!   |
| 235 | anonymous | Motorists are already paying excessive fines and taxes. Who benefits with the money. Please do something about the roads, too many pot holes and water puddles  |
| 236 | anonymous | Cost of living does not justify this increase.  |
| 237 | anonymous | [redacted for legal reasons]  |
| 238 | anonymous | Stop penalising us.   |
| 239 | anonymous | More enforcement of vehicles parked in double yellows is required. Also people with blue badges are parking far too close to junctions which is not permitted even with a blue badge.   |
| 240 | anonymous | Signage must be clearer. Extend the time limit Option. Make better use of car parks that are entirely empty which could be used by locals if all day parking was allowed as opposed to a 2 hour limit and would increase revenue eg car park on sidmouth drive  |
| 241 | anonymous | This is just a cash cow at times likes this people have less money in their pockets this would make you as bad as mayor Khan with his ULEZ charge which you are trying to stop for your residents   |
| 242 | anonymous | I think that the time tolerance should be increased from 14 days to 21 days to enable someone who is ticketed immediately before a holiday and unaware of the ticket has a chance to pay the 50%  |
| 243 | anonymous | What percentage of parking tickets get paid? What percentage of the initial non payers pay eventually by means of court action etc? Is there any information that increased fines results in higher percentages of payments? It may be the those who genuinely make a mistake pay more at the expense of those who never pay.   |
| 244 | anonymous | if you pay and display and you overstay the allotted time, it can be for many reasons, it is only fair if you pay for the extra time and a small fee for admin, To charge a set fee and put the so called discount for paying whitin set dates is just to harass people to not appeal the fine.   |
| 245 | anonymous | Penalties don't solve the problem. Hillingdon should firstly speak to the culprits the reason they parked illegally, was the signs missing/obstructed/small print signs. It could be several reasons. If the councils take away parking from the high streets and install parking meters which is not enough for the shoppers demands then people will take chances and park illegally even for a |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | very short period. The amount of cars have increased but parking spaces have remained the same , a good example is The Ruislip Lido definite parking issues when the Borough puts on activities there problems for the council and a headache for the residents/visitors etc. I'm definitely against anyone parking on double yellow and Red lines, hospital entrances and care homes . I'm against Wardens (some of them) waiting round the corner to pin the ticket on the cars even though the owners have tried to attract the attention of them to say they are on the way. The excuse of saying too late the ticket has already been filled in that I don't like. Have a system whereby the so called filled in ticket can be torn up. Shoppers are out of their wits the tills at the superstores have been reduced to DIY bearing a long cue which thereby delays the car owners getting back to their vehicles. This problem MUST be addressed please. More parking bays are urgently required in this borough but I must say I'm very leased what Hillingdon do for us initially and if this parking issues can be solved this will be the best community building Borough in London |
| 246 | anonymous | Hopefully it will deter people from being careless about paying for parking their vehicles.  |
| 247 | anonymous | The amount of penalty charge is, in my experience, deterrent enough and even more so in these straightened inflationary times.   |
| 248 | anonymous | Once again how do we get more money out of the motorist, parking fees have just been increased, and the roads in the borough are breaking up With lots of potholes. How about you make free parking on Saturday's in Hillingdon car park's, to encourage more people to the shops in the Borough.  |
| 249 | anonymous | Ruislip High Street restrictions are confusing making me avoid the area altogether. Waitrose should be allowed to purchase that car park for their shoppers as I believe it to damage their trade, I have travelled further away to South Harrow Waitrose where the carpark is free giving me a relaxed experience. Any increase in penalties will drive people away. The resident First card discounts and free parking should be extended, that is best thing Hillingdon has got going for itself compared with the awful experience driving through neighbouring boroughs.  |
| 250 | anonymous | I strongly believe that increasing the fine will not make any better. I also believe the council's primary concern is to make a profit not roads safety concerns because you can see the way it's enforcements officers conducts their duties.   |
| 251 | anonymous | Nasty. Charges are high due to an extremely limited parking and the high number of parking officers. BUILD ROAD SIDE CAR PARKS (Uxbridge Road, Hayes town, Yewsley, West Drayton) to support small retail businesses GPs, The increased population of the new homes, requires infrastructure and lower parking charges to encourage people to shop, and park in designated areas.  |

| ID  | Name      | Responses   |
|-----|-----------|---|
| 252 | anonymous | Look at the root causes of the problem rather than just increase the penalty (unless additional revenue is the aim)   |
| 253 | anonymous | No one willingly or purposely leave cars to incur extra charges it normally due to a reason. Only a small percentage of cases are due to carelessness. The average working class is already struggling due to high inflation in the country.  |
| 254 | anonymous | What is the elasticity of demand for these tickets. i.e. if the pcn charges increase will the revenue increase or will the extra cost of parking illegally deter to the point of revenue decreasing. I believe studying the financial implications, empirically of course from other councils, will obviate a mock consultation. Shelve the tick box exercise process and act on the empirical  |
| 255 | anonymous | On the basis that this is proposed as a deterrent I believe that the timing is inappropriate as people are being impacted by the cost of living situation and in order for this to be effective it needs public support as with all law enforcement and I would suggest that the timing of this would mean that this hurdle would not have public support at this time  |
| 256 | anonymous | Increasing the penalty charge is not going to stop the culprits from parking wronly. There should be awareness campaigns in the borrow to educate the many immigrant people who disregard the rules of the land. More posters. More training and more enforcement officers and cameras will help in my opinion. More means for locals to report a wrong parking and keep everyone on thier toes should be the way to go.  |
| 257 | anonymous | If people are deliberately parking illegally already they are unlikely to change their habits just because the fine goes up. It will instead be yet another burden on those who overstay a parking ticket - usually because they've been held up at an appointment or shop checkout etc. The new parking machines do not help this when using the Hillingdon First card because you can't use it at a different place straight away eg - If I park to pick up a prescription from the doctor and then have to drive to the pharmacy I can't get a second ticket unless I sit in the car and wait for the half an hour to be up. |
| 258 | anonymous | Some parking enforcement officers need re training as i think they are all on commision. Fines are going up to get revenue for councils as lots was lost due to pandemic. More non english signs need to advise people or a leaflet through doors. To explain the hot spot areas  |
| 259 | anonymous | More focus needed on clearer signage and instructions re parking restrictions   |
| 260 | anonymous | The penalty charge is already high as it is; increasing it will not discourage illegal parking only provide more revenue for the council  |

| ID  | Name      | Responses   |
|-----|-----------|---|
| 261 | anonymous | There is no need to charge more for people already struggling with the cost of living! its not about deterring people from parking offences its council always wanting to get more money from residents. They care less the difficult situation people live in.   |
| 262 | anonymous | People don't just park anywhere knowing they are going to get a ticket it's usually down to unclear signage or unclear road markings which are all over the borough. You have far too many overzealous traffic wardens giving out tickets and in todays climate where some people can't even afford to pays their household bills and put food on the table I think it's absolutely disgusting that Hillingdon council are even considering it                                  |
| 263 | anonymous | Hillingdon residents will most feel the proposed hike. Punishing people, who have already felt the economic downturn even further does not make for a responsible governorship of the borrow.   |
| 264 | anonymous | Very harse on the public true their needs to have a deterrent on illegal parking , but this is all about money like ulez , the worst is if one overstay in a pay & display car parks , so if you have to wait longer for appointment, at the doctor's or even shopping, you have to spend the time looking at the time to not get fined, where as if you put more money in the meter and only stay for a shorter time you don't get the change of the unused time one paid for. |
| 265 | anonymous | Its making very difficult to drive, we are already struggling to pay our bills so if you increase the pcn tickets it shows no one cares for those who drives to feed their families   |
| 266 | anonymous | The current penalty is enough   |
| 267 | anonymous | The council should make it easier for people to park. This is yet another scam to Rob the general public of their hard earned cash. I am constantly horrified by the level of cameras and restrictions and potential fines that the general public face on a daily basis.   |
| 268 | anonymous | Increasing parking ticket charges will not deter people parking incorrectly, it will make things worse for residents who are already reeling under the pressure of 'cost of living' crisis.   |
| 269 | anonymous | Stop scamming people  |
| 270 | anonymous | The roads around Ruislip area are full with potholes. It's getting worse by each year. On Victoria Road, on Whitby Road, on West Mead Road. Please do forward resources and energy towards that. There are hardly any cars that are illegally parked!?! People are very civil about parking in the areas I frequent   |

| ID  | Name      | Responses   |
|-----|-----------|---|
| 271 | anonymous | Increasing the penalty amount will not deter people parking. It's local residents that will be paying for it when you change the parking restriction times.   |
| 272 | anonymous | Do not increase. Make safer places for people to park for free available. This will encourage shopping at local businesses. Stop trying to make money all the time.   |
| 273 | anonymous | N/A   |
| 274 | anonymous | It's disappointing & so wrong that LBH have increased all local parking . We have residential permit parking which is NOT needed or wanted yet it was put in against the majority & now you want to charge for a first carday light robbery   |
| 275 | anonymous | Changing the band might increase the amount of money the council will get but the awareness about parking conditions and raising awareness about new conditions and easily visible signs will help even more.   |
| 276 | anonymous | Why is the motorist always the one to pay. Ulez on the way and a cost of living crisis how are car drivers supposed to find the fines. If the council needs more money put up the council tax and see how popular the council is then.Leave motorist alone please.  |
| 277 | anonymous | I don't believe that anybody that intentionally parks illegally will be deterred<br>by an increase in the parking fine, and they probably have no idea or care<br>what the fine is So unfortunately I think the proposed increase will only effect<br>the people that, for example, mistakenly overstay a pay and display by a few<br>minutes.  |
| 278 | anonymous | Please reconsider the parking permit fee introduction for the first car in a house. This is not affordable. People need to park at home and will keep getting parking tickets now as unable to afford the permits. The introduction of the permit fee has not been widely published by the council. Is this just a money making way for the council to make money through PCN fines. It should be free to park at home.   |
| 279 | anonymous | Just more taxes, we will have no money left, but more bureaucrats.  |
| 280 | anonymous | The period used to reflect increase in fines issued includes covid lockdowns when people may have used their vehicles more locally but in inner London boroughs people may have been able to walk to closer facilities. As a year on year increase is not provided, it suggests that the period selected was extended to ensure the result obtained met the Council's needs to justify the proposal. Nor is there any indication of whether there has been an increase in parking inspectors which would mean more tickets can be issued. Clearer notifications of increased parking charges showing the start date of future |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | increase would help provide better information to residents and may help prevent accidental parking fines rather than 'bad parking' fines. Businesses should be encouraged to review customer parking facilities. In Kaduna Close residents frequently report parking on pavement issues due to the large number of people attending Jungle Monkeyz kids parties. This puts pressure on parking options. Clearer information on business websites regarding parking or encouraging people to use public transport may help. As parking on pavements is encouraged in other boroughs, people may also be doing this not realising it is prohibited in Hillingdon. Other than on your website has any notification been provided to raise residents awareness of this proposed change so that a wider response may be achieved. Rather than just suggest increasing parking charges will improve the problem, has any consideration be given to whether the issue is in particular areas and the reasons why. Parking costs have risen more frequently in recent years which combined with this proposed increase suggests a money making exercise by the Council. The introduction of a parking pound in Eastcote, to the rear of the station reduces the amount of public parking available when surely this should be encouraged. |
| 281 | anonymous | Parking charges have increased enough under this present council   |
| 282 | anonymous | Those who park illegally are not going to be put off by a slight increase in the charge, the biggest deterrent is issuing the fines and then social media will do the rest. Maybe target some known areas a bit more frequently, advertise how residents can report violations and the rules as to what is an offence.   |
| 283 | anonymous | The real problem is vehicles that are not registered to someone - so they park where they like because they know they won't be caught, this proposal does nothing to help stop that. All this will do is penalize drivers even more than they already are and it will potentially affect drivers like the Justeat drivers and those on lower wages who often have no choice but to park illegally to make a delivery - this is not the answer! Maybe if you reduced legal parking charges people would be more encouraged to park where they are supposed to, or even just stop putting in parking schemes so that people have nowhere to park legally anymore?  |
| 284 | anonymous | Please arrange for more parking spaces. Young parents, elderly people and the rest of us who are living in under great crisis just cannot afford such penalties. Just need more parking spaces please.   |
| 285 | anonymous | Propose a system where a 'one off' offence in a period of say a year is at Band B and repeated offenders are charged at Band A after the first offence.  |
| 286 | anonymous | Not about Hillingdon but FPN related. Having received a FPN whilst carrying out a work visit to a supported mental health shared house in Hounslow that fell within a controlled zone near a school, I was advised I had no grounds to appeal even after providing a confirmation letter from the provider! I would  |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | like to think that Hillingdon's parking services would guided to show more discretion when there are mitigating circumstances.   |
| 287 | anonymous | Parking penalty charges are too high and unfair.   |
| 288 | anonymous | Do not increase, the ulez is coming and now this, cost of living is already too high   |
| 289 | anonymous | The provision of more parking spaces or lowering the cost of parking and improving public transport would greatly help to reduce the problem of illegal parking as opposed to imposing fines. Of course it wouldn't generate as much revenue and that is really the crux of the issue.   |
| 290 | anonymous | Parking in disabled bays should have a high penalty  |
| 291 | anonymous | This will discourage people from using local shops. No wonder shops are closing down.  |
| 292 | anonymous | I strongly disagree with the Council to change or increase the parking fine charges to Band A. Life is already tough enough financially as it is, we all witness the strikes over low wages/salary from the Rail workers, NHS workers, Teachers, Ambulance, Fire Service to mention a few. Also with the expansion of ULEZ charges into Hillingdon borough as well. We: the people; are the Council and do not need to make our life tougher financially, more stressful and do not need to also increase the sickness level of our Hillingdon residents as all these actually affect to give a very low quality of life to your residents, thanks.  |
| 293 | anonymous | This anti motorist ideology seems to be spreading like a virus in this country. Whenever councils want more money they automatically pick on the motorist. Every time we go to park in Hillingdon now the charges have gone up. The Lido was free to residents until recently but has now been changed to only three hours free. There are now pot holes appearing in every road. It is starting to look like Harrow, Ealing and Brent where the roads emulate the "Battle of the Somme"! Hillingdon was the best run borough in the country but since Ray Puddifoot's retirement it has steadily deteriorated. The present line up of councillors and staff need to get a grip, start doing their job properly and stop exploiting motorists. We are too easy a target!!! |
| 294 | anonymous | I believe increasing the amount of penalty is not an effective way, offering more parking space and making clear signs would help more.  |
| 295 | anonymous | As Hillingdon is against joining other London Councils in ULEZ, why does it want to imitate the other councils in putting up charges? Can parking wardens tackle the misuse of blue badge parking by people who are clearly not disabled? Residents should not be discriminated against in raised parking charges  |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 296 | anonymous | There are too many vehicles illegally parking with the drivers inside to move if a parking warden comes into view. My wife is a seriously disabled Blue Badge holder and we have to run the gauntlet of these individuals who tell us to 'F' off when challenged. We find it less hassle shopping in High Wycombe and Watford rather than Uxbridge (sad or what?). Blocking the two motorcycle bays in Uxbridge high street and told by a warden they have to be given 10 minutes grace before fining??? |
| 297 | anonymous | Employ more parking attendants to manage the spaces there are already.   |
| 298 | anonymous | This just looks like another way of extracting more money from motorists. This would only be acceptable if parking charges were decreased or more parking spaces made available at the same time. (But then, as usual, you will ignore this comment as you have already decided to do it as this is the usual "box ticking" exercise dressed up as consultation!!!)  |
| 299 | anonymous | Charge increase will NOT discourage. This will in no way out weigh the huge financial difficulties Hillingdon people are facing already. £4million last year alone in Hillingdon shows this is a pure income generating scheme, NOT designed to help resident.   |
| 300 | anonymous | The Council should make it easier for people to park their cars safely and cheaply!  |
| 301 | anonymous | We over look a school and watch the Enforcement officers just walk pass parked cars on double yellow lines even chatting and laughing to some of the drivers.  |
| 302 | anonymous | A more consistent implementation of PCN might be needed too. A lot of parking wardens seem to let white van drivers, [redacted for legal reasons], get away with parking badly, whereas personal cars get a fine immediately. One example is Sweetcroft lane where there are building works, there is double yellow but white vans are constantly parked there, blocking the traffic.  |
| 303 | anonymous | I agree with the proposed increase, but parking violations must be rigorously enforced. In Northwood Hills cars are regularly parked on pavements and double yellow lines and nothing is done about it, despite residents complaing on a regular basis, and the council being aware of the problem. The extra money raised should be use by the council to employ more wardens and to install cameras to deter people parking illegally.   |
| 304 | anonymous | Near Heathrow egerton way residents struggle to find parking everyday because most times taxi drivers or random drivers waiting more passengers use up two spaces and sleep in the vehicle. There are plenty of vehicles everyday which makes it impossible for residents of Axis House to find parking on the streets.  |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 305 | anonymous | We don't have enough parking space at axis house due misuse by minicab and taxi drivers. The amount of fine is not the solving but the actual monitoring   |
| 306 | anonymous | Why not keep the lower charge the same ( for overstaying pay and display) and increase the higher band?  |
| 307 | anonymous | Not enough parking for local residents such as Axis house bath road residendts   |
| 308 | anonymous | Increasing the fees will just increase the council s revenue stream. Offenders will still offend. A better alternative might be to increase the number and quality of wardens  |
| 309 | anonymous | You don,r charges the scooters when they return with in 2hours or park in loading bay and brown bay  |
| 310 | anonymous | In my area there are alot of cab drivers and chauffeurs who park and wait to pick up clients from the airport. I can never get any parking and sometimes I have to wait 30-40 mins, I get into arguments with the drivers when asked to move as they rarely do.its really bad and something needs to be done   |
| 311 | anonymous | [redacted for legal reasons]   |
| 312 | anonymous | Sack Mr S Khan!!!  |
| 313 | anonymous | The Council should be more concerned about more parking options closer to Uxbridge town centre, ideally free of charge. In particular, why can the Civic Centre parking on Cricket Field Road only publicly be accessed on Saturdays during office hours? Considering that this has been funded by public money, surely opening hours to the public could be extended? There are also many corporate parking facilities empty in the evenings and weekends, close to the town centre, which are completely off limits to the public. For the good use of space, it would be beneficial if these could become available to the public in some ways. |
| 314 | anonymous | Whilst the council may be thinking of probably repeat offenders, I am thinking of vulnerable people and parents who might unintentionally overstay or park incorrectly and be put in a position where it is unaffordable a lot of people are struggling and it is not the right climate to up fines.   |
| 315 | anonymous | Hillingdon is famous (or notorious) for it's high levels of private car ownership. With that comes the risk of illegal parking which is getting out of control on certain streets in the borough with parking on double yellow lines, parking in disabled spaces when they don't have blue badges or generally inconsiderate parking during events or school pick up times. Alongside fines, Hillingdon needs to seriously evaluate it's car-centric transport policy and start  |

| ID  | Name      | Responses   |
|-----|-----------|---|
|     |           | prioritising actual human beings, not the metal boxes they leave on the streets.  |
| 316 | anonymous | Make more bays residents only for example you have more flats being built but unable to park  |
| 317 | anonymous | It's a pointless exercise to increase the charges when no effort is made to police the area for parking infringements. Even when parking infringements are reported to your parking enforcement team they have little interest in acting on them. The whole process is a waste of everyones time.   |
| 318 | anonymous | The cost of living is high enough, fines won't stop illegal parking, it just increases income for the counsil.and away from where it may be needed for food or heating. Also, how bad parking is, is an opinion and not very fair as opinions differ.   |
| 319 | anonymous | It's not going to stop it, it's just away of the council making more money. I know someone has had parking fines due to forgetfulness and dispite being able to prove they have a permit, it's never accepted through appeal as they forget. I also don't believe there is a big enough issue in the area for the council to be wasting time on this.   |
| 320 | anonymous | This is a ridiculous, money grabbing proposal. The pathetic changes made by the council already have significantly increased the amount of enforcement zones across the borough and I expect the increase in fines is down to the ever increasing number of wardens in the area. The fines and increases to parking charges are disgusting. Bring back the free 30 minute band for all Hillingdon residents and reduce parking rates. Finally, it is a disgrace that you are forcing responders to enter an age. Under equality law there should be an option not to disclose your age. |
| 321 | anonymous | Are the fines currently being incurred being paid? Or are there a lot of unpaid debts, Hillingdon is a very transient borough. I don't think increasing the charge will reeducate bad and uncaring drivers, more visible and professional looking parking enforcement officers might do.  |
| 322 | anonymous | This is not about parking. It is about the council trying to taus money. Just raise taxes like a sensible Borough.  |
| 323 | anonymous | It seems to me you are just after making more money. Where is the analysis of what PCNs are being raised for ? I would Hazzard a guess that the increase in resident parking zones has increased the number of PCNs as people can't find anywhere to park. I live in a parking Zone which was introduced in Northwood Hills and I know of many residents who have permission to park but are falling foul of the intricacies of 10ft yellow lines etc You need to be working for residents but I don't see that   |

| ID  | Name      | Responses   |
|-----|-----------|---|
| 324 | anonymous | If you can afford to pay a £60 fine you can afford to pay an £80 fine. But vice versa if you can't pay a £60 you def can't pay £80. This is literally embarrassing that you are pretending it's a consultation. On top of the ulez coming in, are you literally joking  |
| 325 | anonymous | Hillingdon is an excellent council, however any changes to the band will adversely affect residents primarily. I'm keen to make sure that Hillingdon council doesn't turn into other 'bad' councils such as Ealing - this change will will do nothing to deter bad practice but only serve to penalise innocent errors and is a potential step backwards.       |
| 326 | anonymous | It's just like ulez punishing hard working people. The rich don't care how much they have to pay  |
| 327 | anonymous | It's great having parking fines but why are school roads not patrolled and fines issued? Deterrents are ineffective if you don't see it through, get some people out there to stop people parking where they shouldn't and causing neighbourhoods to come to a standstill at drop off/pick up times.  |
| 328 | anonymous | I'm Hillingdon the main issue is abandoned cars where the owners do not care about parking fines. Increasing the fine amount would do nothing to tackle this.   |
| 329 | anonymous | Increasing the cost will make no difference. People will park where they want regardless of the charge. What it will do is put people in debt who cannot afford to pay and create a negative spiral   |
| 330 | anonymous | I disagree with increasing the penalty as I can be affected by it and would not like to pay a higher charge! Its very rare people park illegally and if they do its usually because they haven't read the signs properly or have mot realized!  |
| 331 | anonymous | I think it's inappropriate to increase this in the middle of a cost of living crisis. The current tickets are already becoming more difficult to pay due to this, achieving your aim without having to do anything. Review this once the crisis has gone away.  |
| 332 | anonymous | The Council needs to consider increasing the number of car parking bays as well as increasing the illegal car parking charges. There is a demand and supply consideration.  |
| 333 | anonymous | I personally think it is to expensive already, especially as a blue badge holder and most of the traffic officers do not know the parking laws for blue badge holders, so I spend a lot of time appealing them, I try and educate the wardens by showing them where I can park in writing on the leaflet that comes with the blue badge and they just ignore me |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 334 | anonymous | Raising the price of PCNs is just another way that this Council is raising income indirectly instead of through the more overt Council Taxes. Councils should not be profitting from acts of enforcement. It presents a corrupt motive for things like a increasing fees. And, there is nothing is a basic 'fees' based proposal that provides an evidenciary basis of achieving a change in behaviour. There are FIVE ways to actually discourage issues. FIRST ACTUAL 24/7 enforcement. The Council only operates enforcement on a part time basis and when there are (and indeed there are) infractions outside of the cotnracted hours, there is NO enforcement. The people that act illegally know this and therefore act with impugnity outside of contracted hours. SECOND - The Council should actually be more proactive. In many areas it currently relies upon citizens having to report issues to an entirely disinterested contract dispatcher. Inform, educate and then enforce proactively. To often I have seen enforcement officers walk past illegally (and often dangerously) parked vehicles and do nothing. THIRD - Repeat offences within a perid might then have an increasing fee scale (punish recidivism) FOURTH - If the Council feels laws are unclear or need to be changed or challenged, then do so. When the Council feels it suits their narrow political base, they are more than happy to push issues. FIFTH- the Council should push for the Police to actually exercise the powers they have to do proactive enforcement as well. The Police represent and say that they have no role in enforcement. This is a *lie*. The Council have been granted a subset of those same powers granted to a Police Constable. Those powers have *not* been removed from the powers of a PC. |
| 335 | anonymous | How does increasing a penalty charge stop antisocial behaviour. It's just another money making scheme aimed at the already impoverished motorist.  |
| 336 | anonymous | Yes, I live in Rosemary close around the corner from Colham manor primary school, parking zone HH, every single day parents use my tiny cul de sac to drop off and pick up their children! We don't have enough spaces for residents who park here, let alone random people. I have called the council on 3 separate occasion to up rhe parking patrols and ticket the inconsiderate parents using my street to wait for or drop off their children. Parking attendants need to be here daily, in the morning and the afternoon. These people are rude and inconsiderate and I worry about mine and my neighbours safety, some of whom have carers who come 3/4 times a day and cannot park becuase of these lazy people and I worry about my dog if I am not home. I have asked at least 20 times for someone to leave the [redacted for legal reasons]. And it's just unacceptable. More needs to be done! I am happy to give registration numbers of repeat offenders if you would like, but a parking attendant needs to be here Monday to Friday at school drop off and pick up time. With me having to ask these people to love I am also worried about the safety of my car as people could damage it on purpose. I should point out that I have only lived here a year and more needs to be done. [redacted for legal reasons]   |

| ID  | Name      | Responses   |
|-----|-----------|---|
| 337 | anonymous | Maybe this can cover the ridiculous upping of parking outside private residences for borough residents!   |
| 338 | anonymous | For first offences give them an opportunity to appeal and exempt the ticket. For second offence onwards have a tiered level penalty system.   |
| 339 | anonymous | No one wants a pcn no matter how well off you are. So the deterrent at band B is sufficient. Raising to band A is only to generate more income and will have negligible effect on discouraging parking. When I see parking restrictions I don't think 'I'll take the risk as it's £30 rather than £40'. I just don't want a pcn. And if it's an emergency the extra £10 risk isn't going to dissuade me or others I don't think.  |
| 340 | anonymous | You say there has been an increase of 29%. I would like more of a breakdown of numbers ie. any particular part of the borough, any particular parking offence. I would also like to know how many traffic wardens there are now compared to 2018. Putting cost up will not deter people, but will however, make more money for Hillingdon council. If it is more money that's needed, just be honest and say so rather than say it will be more of a deterrent to park illegally.   |
| 341 | anonymous | Only a very small number of wealthy people who receive pcns will continue to flaunt the law consistently, penalty or not. The majority of people get caught out by accident, overstaying by just a few minutes or not realising the rules. Asda is one parking area where often people watch a film and have a meal but overstay by a few minutes. There is no ticket machine or clock to tell them when they parked. Don't penalise the innocent. The number of pcns have increased by 29% because the number of ludicrous enforcement companies have increased and are relentless in their pursuit of profit. |
| 342 | anonymous | I suppose you have to make money from somewhere. Please put money raised to education especially SEND services.   |
| 343 | anonymous | Should be reducing the costs in this cost of living crisis. Stop trying to squeeze the residents out for more money at every opportunity  |
| 344 | anonymous | The parking charges have already been increased across the borough  |
| 345 | anonymous | Cost of living crisis!!!  |
| 346 | anonymous | Increasing charges won't make any difference to parking offences. People don't park illegally because penalties are lower. Its just a money making scheme like ULEZ.  |
| 347 | anonymous | If someone ignores parking restrictions a more expensive fine will not deter<br>them, more enforcement is required not more expensive fines, unless the<br>additional revenue is used to support car parking and more wardens   |

| ID  | Name      | Responses   |
|-----|-----------|---|
| 348 | anonymous | why are you challenging the ULEZ expansion then, let them hit us with that as well. few minutes overstay in a car park shudnt be a parking ticket. The 29% increase is probably overzealous parking attendants, employ empathetic people  |
| 349 | anonymous | There has to be a better way to discourage illegal parking then increasing the fine during a cost of living crisis, when we've already seen increases in many necessary expenses.   |
| 350 | anonymous | Parking is already well policed and managed. Further restrictions and fines will drive car users away from using high streets and reduce trade.   |
| 351 | anonymous | If the swarms of wardens don't make you enough money cut back on wardens. Let's not pretend enforcement is anything other than a cash cow. I believe there is a place for parking enforcement but the number of wardens is ridiculous.  |
| 352 | anonymous | If you have to do it, only increase for those that park illegally not those who's tickets may have run out by a few mins  |
| 353 | anonymous | The fines should be lowered   |
| 354 | anonymous | You also need (a) more wardens and (b) a 24/7 "hotline" number for reporting parking infractions  |
| 355 | anonymous | Penalty charges are already high enough   |
| 356 | anonymous | People that park illegally don't care about the cost. Those who make genuine errors are penalised. Too many pay and display machines in the Borough are not well managed and often faulty.  |
| 357 | anonymous | The parking charges levied currently are at a level that they act as enough deterrent. In such economic conditions anyways people will think twice about wanting to get a parking ticket of any kind and having to pay it. What good is increasing price? Follow Harrow council example of one hour free headache-free online parking registration. If needed bring trouble are under more stricter surveillance but there is no logic in increasing parking penalties. They are penalising enough! |
| 358 | anonymous | People already strangled to pay bills and now u want to put more pressure on the side   |
| 359 | anonymous | There should be another way to do this  |
| 360 | anonymous | The cost of living is going up and the our salaries are still the same we can't afford.   |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 361 | anonymous | Improve parking facilities and nobody will need to illegally park  |
| 362 | anonymous | To have clear signs/instruction stating how long you can stay and when you can return and 30 minutes free parking for anyone.  |
| 363 | anonymous | The motorist are paying for everything Ulez ,parking ,car tax High tax on petrol and parking in Uxbridge   |
| 364 | anonymous | The lower band is an effective enough deterrent for me to do my best to avoid pcn charges and the higher band charge will not help with the current cost of living crisis  |
| 365 | anonymous | Please make sure your Traffic Warden's are correctly and fully trained to be able to understand the rules themselves, before handing out a ticket. Many thanks.  |
| 366 | anonymous | Only one that should be changed is parking in a disabled bay. The amount charged in parking tickets is already enough of a deterrent.  |
| 367 | anonymous | Think more through stuff need to be done   |
| 368 | anonymous | Change the Hillingdon 1st card so that it can be used within 30mins. When shopping locally I often find I can't use the card as I was in a different location less than 30 minutes ago. Changing banding fines without making it easier to park in the borough is madness  |
| 369 | anonymous | Think looking at schools and parking over driveways should be looked at as well.   |
| 370 | anonymous | Increasing the penalty amount is a positive step but will make little difference. What is really needed is a much stronger presence of parking enforcement officers patrolling the hot spots. The double yellows at the corner of Linden Ave and Victoria Rd, Ruislip Manor is one particular spot where the driving public pays no regard to the parking rules.   |
| 371 | anonymous | The cost of living has gone up. Sometimes parking offencea aren't intended. I personally have a blue badge but there have been occasions I have forgotten to out the badge in the window. Money grabbing comes to mind rather than a deterrent. There are so many parking restrictions and not enough parking for visitors. Yes there are vouchersthat have also gone up. Plus you have to go out to get these and at times I haven't been well enough to get to the library to get them so I've gone without visitors that also help me and my son. I don't see how the increase helps anyone but the councils pocket |
| 372 | anonymous | This is nothing to do with an intelligent means of dealing with illegal parking but is transparently to do with ramping up the war on motorists, coming just   |

| ID  | Name      | Responses   |
|-----|-----------|---|
|     |           | before the ULEZ expansion, and punishing the motorist with huge increases that are way above the rate of inflation.   |
| 373 | anonymous | Why are so little electrical vehicle parking spaces and the ones that exist don't work for example in the Hillingdon Sports Centre car park.  |
| 374 | anonymous | Given how hit and miss enforcement is, even for cars reported, I can see no point in this. Perhaps make the enforcement a little more efficient/effective?  |
| 375 | anonymous | It would help if trafic wardens where present down glebe Avenue seeing as all the parents don't think the rule applies to them  |
| 376 | anonymous | It would be good to have more traffic enforcement officers around to issue tickets when people are parking illegally.   |
| 377 | anonymous | Please explain why the proposed lower tariff is an increase of over 30% yet the higher rate for more serious contravention is less than 18%. Disparity unacceptable, more serious contravention increase should be 30% if you genuinely believe that alone dissuades drivers. Personally I think that is simplistic nonsense.   |
| 378 | anonymous | Not appropriate with cost of living crisis to make this fee higher  |
| 379 | anonymous | People are going through hard times financially at the moment, so in my opinion there is no need to increase the amount of the penalty charge. It's better to get in touch with the leaders of the different communities living in Hillingdon and give awareness about the importance of not parking illegally.   |
| 380 | anonymous | is this just futher income generating? Look at the comments you received online regarding airport parking companies - why don't you just target them?   |
| 381 | anonymous | Action should focus on issuing accurate penalty charge notices rather than increasing the penalty. Money can be saved by reducing the number of appeals against wrongly issued penalty charge notices.  |
| 382 | anonymous | As it is ULZ has been implemented in London and then again during cost of living crisis should we be implementing fines which are more costlier. Do not think this is the right time to make changes.   |
| 383 | anonymous | Parking Attendants are not consistent when issuing penalties most let parents park cars (causing congestions) while waiting to collect children from schoolboy will happily give a ticket to someone who stops to drop a parcel or pop into a shop where there is no risk of causing congestion or disrupting the flow of traffic. When your Parking Attendants stick to the guidelines and don't let these parents park illegally, then you can justifiably up the charges. Many parents could most likely walk to the school thus reducing emissions from |

| ID  | Name      | Responses  |
|-----|-----------|--|
|     |           | cars so it's more beneficial to target these congested areas at the end of the school day.   |
| 384 | anonymous | Stop penalising motorists. Stop Khan's Ulez then fine your residents more?? Doesn't make sense, no money to TFL but money for the council. I expect more from a Tory run administration. I might as well vote Labour!!   |
| 385 | anonymous | This so called deterrent or rather extortion is not working and will not work from my analysis. Would recommend a proper analysis of the issue not a easy penalise people more. The parking meters are problematic in many cases and also how is the level of infringement judged with the relevant fine?  |
| 386 | anonymous | Council needs to make more parking bays available. Increasing the penalty by £20 (which would be £10 increase for early payment) is not going to be a deterrent, it is simply more money for the council.  |
| 387 | anonymous | I think the fine is a deterrent at the current rate.   |
| 388 | anonymous | Most parking offences are made by mistake and most people pay the charge within 14 days because they know they have made a mistake, people shouldn't be charged more for making a mistake.   |
| 389 | anonymous | This is the Council's way of increasing their income, without being honest about their actions! Considering the current large increases in the cost of living, this is very underhand!   |
| 390 | anonymous | Something needs to be done - too many people park wherever they want with no thought for others.   |
| 391 | anonymous | If this is a genuine measure to improve parking non compliance a better way to address this is to enforce parking non compliance more stringently first. LBH's parking enforcement policy encourages non compliance especially as you allow people to park on single/double yellow lines for 5 minutes before issuing a ticket. If there was a a zero tolerance approach to illegal parking in the long run this would ultimately reduce the number of tickets the council issues. |
| 392 | anonymous | In these times, of extreme cost of living increase, this could be a straw that breaks the camels back. Depression is on the rise and causing family break ups. This action could push individuals into self harmall for a couple of quid.  |
| 393 | anonymous | People who get a pcn on the whole do not mean to get them, charging them more is not fair.   |
| 394 | anonymous | Need to enforce parking restrictions on local roads - e.g. restrictions between 11 - 12 Monday to Friday are rarely enforced on my road - cul de sac in  |

| ID  | Name      | Responses   |
|-----|-----------|---|
|     |           | Ickenham - where cars regularly park on the road where there are yellow lines and notices stating no parking between 11 and 12.   |
| 395 | anonymous | Hillingdon council should follow Harrow Borough Council by making parking easier for people allowing 1 hour FREE parking PCN should be reduced not increased, and PCN should be able to be paid in instalments People are already stressed to the max everyday about traffic, cost of living etc without having to worry and clock watch over parking, and they get penalised with fines by over bureaucratic and unsympathetic traffic wardens Think about Hillingdon residents for once and do the right thing regarding parking  |
| 396 | anonymous | I do not see how increasing the penalty charge will deter more people from breaching parking regulations. Nobody wants a parking ticket and the amount of the penalty is not a relevant factor. This is just a way to extract more money from motorists.  |
| 397 | anonymous | Completely Overhaul the online process for obtaining a visitors parking permit. Include a method of confirming it has been successfully issued to both the resident and the visitor. Too many people are receiving PCNs when the system hasn't worked. The council website application is far too complicated compared to the previous simple system using cards.   |
| 398 | anonymous | Unfortunately, LBH do not offer the driver clear instructions to many of the restrictions in the area. I have highlighted just a handful within a short distance from where I live, that have poor, confusing or conflicting information. 1. All LBH parking payment ticket machines DO NOT give instructions to 'obtain' a FREE parking ticket. 2. Reservoir Road has a single yellow line restriction that is 600 ft away from its information sign. 3. Ducks Hill Road 'NO STOPPING- CLEARWAY sign' for many years overflow Lido visitors parked here because the sign was not visible! It was positioned in the hedgerow and covered in moss and algae. Thankfully after many emails this was finally re positioned and cleaned up in 2022. (this contravention would be included in your figures.) 4. Crematorium Courtyard car park - This area has completely conflicting signs. On one lamp post there are two signs, 'Permit holders only BCC' and above it another sign 'These parking bays are for visitors to the crematorium only'. 5. RL4 Zone - As this PMS does not require road markings eg permit bays or single yellow lines, the driver will often not have any idea they are in a parking restriction zone. I have emailed LBH regarding all the above and have been told they have the required amount of signs in place. If you want to reduce the amount of tickets issued, may I suggest you I first look into the real reasons why there is a constant reoccurrence of the same issues, as this extra cost will mainly effect only the innocent driver. Please contact me if you require further information on any of the above. [ redacted for legal reasons] |
| 399 | anonymous | People keep parking on the footway without thinking about pedestrians   |

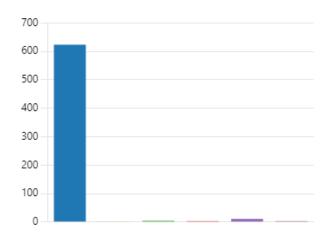
| ID  | Name      | Responses  |
|-----|-----------|--|
| 400 | anonymous | I would like to see some analysts and statistics before submitting my opinion on this. I believe "Parking offences" are very often committed by residents unintentionally, mainly happen on high street or around shops. Does it change if you fine somebody £40, £80 or £800 apart from bigger income to the council? No. Do they see pcn pricing before committing any "park offence"? Does it scare them from committing any "park offence"? No. In my opinion higher pcn's won't affect on the number of parking offences. Mainly it will affect residents who live here. PCN's should have the role of teaching rather than punishment. |
| 401 | anonymous | The publication of the number of PCNs issues provides insufficient information to assist in determining if the band should be changed. LBH needs to publish a breakdown of what the PCNs were issued for. This would help understand where the issue is and also considering many have been issued during the Covid crisis.  |
| 402 | anonymous | Yet again the car driver is being hit,   |
| 403 | anonymous | I wish Hillingdon spent more time and money on dealing with potholes and HS2 than trying to get more money from parking tickets which are mainly a mistake, or wrong bay.  |
| 404 | anonymous | People who are violating parking regulations will continue to do so. Increased enforcement charges will effect poorer people.  |
| 405 | anonymous | This is an abuse of power. The charges have already increased in different areas of Hillingdon whilst reducing residents ability to gain required permits. Review the permit provisions as a matter of urgency   |
| 406 | anonymous | We need a push from LBH on pavement parking. It's getting more and more common and has a clear public safety impact. We cannot let it become normal - as it has become in 3 Rivers / Slough etc. ta!   |
| 407 | anonymous | Actually get your wardens to enfore in Uxbridge Town centre, I have footage of them letting off friends (delivery drivers) Actually put in disabled bays in Windsor street/high street by Windsor Street. Enforce Windsor Street no vehicles except disabled sign  |
| 408 | anonymous | Just money grabbing and nothing do with making parking better.   |
| 409 | anonymous | With ULEZ being forced on us are we not going to suffer enough?  |
| 410 | anonymous | Greater use of vehicle removals should be considered, as a ticketed vehicle is still causing an obstruction/parked illegally. The risk of removal would be a better deterrent than just an increase in the penalty charge.   |

| ID  | Name      | Responses  |
|-----|-----------|--|
| 411 | anonymous | I don't think the higher penalty will have the effect the council is seeking. Parking within the borough is not adequate. Neither is signage clear enough and there is no mention of tackling or improving these contributing issues. I also do not believe that raising the costs of tickets will result in less being issued and the council has provided no evidence on which this has been based. It feels like an additional way for the council to raise revenue which I do not see being spent on making improvements for the residents of the borough. |
| 412 | anonymous | Stop picking on motorsts Try enforcing , litter , dog fouling and fly tipping  |
| 413 | anonymous | A none return in 2 hours by delivery veichels scooters who take up a lot of parking spaces for the whole day and return with in 2hours   |
| 414 | anonymous | I agree to the nave A change but sometimes it cannot be helped so also allow appeals At all times.   |
| 415 | anonymous | A little increase would not change anything hence it's not the solution rather something more creative must be considered to benefit the residents. Also, with the high cost of living there must be a way out for those residents that genuinely could not comply due to exceptional reasons. Increasing cost will make it more difficult for the residents plus consider education and awareness.  |
| 416 | anonymous | I'd have had more respect for the council if you just admitted that it needs the money and it's just another tax.  |
| 417 | anonymous | Band A for serious contraventions. Remain band B for overstays etc, people don't intentionally get parking tickets for accidentally overstaying, people parking on double yellows or disabled bays should be treated differently, it will not result in less tickets being issued. Also seriously need to reassess Ruislip high st random not allowed to park on one side of the road at certain times, makes no sense   |
| 418 | anonymous | Unnecessary area of focus as the council does nothing to charge Food delivery scooters and cars parked in bays with no tickets. This is an unethical move towards the innocent civilians of LBH.   |
| 419 | anonymous | Increasing to band A will not deter motorists from parking incorrectly, instead this will be seen as a way to increase council revenue   |

5. In what capacity are you responding to this survey?

#### More Details



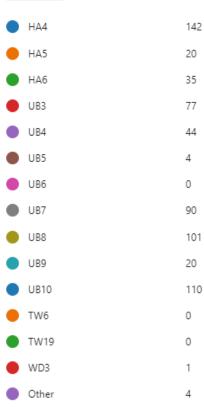


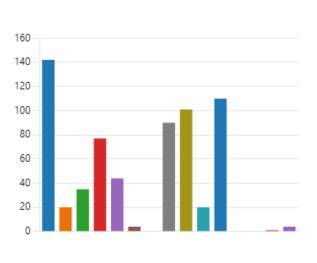
6. If you are responding to this survey on behalf of a local business, community group or organisation and would like to be identified, please share the full name below.

| AGATE GLASS LIMITED                            |
|--|
| London Adult Education College                 |
| Transport for London Youth Panel               |
| Hayes working men's club , football supporters |

7. Please let us know what your postcode is - this helps us to see how residents, visitors and businesses will be affected by the proposals.

## More Details



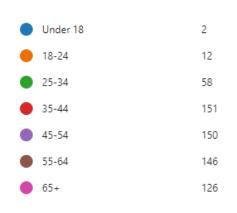


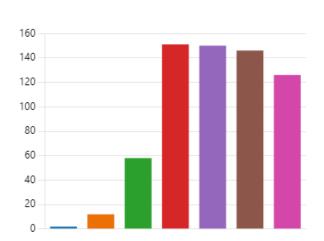
# 8. Are you:



9. What age range do you belong to?

#### More Details





10. Do you have a disability? A physical or mental illness or condition that has a substantial and long-term effect on your ability to carry out normal day to day activities.



